

Overview and Scrutiny Committee

23 March 2022

Actions and Matters Arising from the SYMCA Overview and Scrutiny Committee held on 20 January 2022

Minute No	Action	Action Owner	Status/Update
8	<p>MCA Response to the Bus Review: Parking in bus lanes</p> <p>Enquiries to be made to each Local Authority with regard to enforcement and any fines issues</p>	Christine Marriott	Ongoing
9	<p>Review of Forward Plan of Key Decisions</p> <p>Minute: Cllr Smith noted that there were several upcoming decisions on the Brownfield Housing Fund. He would welcome more information on the Fund in the form of a presentation or discussion. It was agreed that this would be useful.</p> <p>The Chair and C Marriott would contact relevant officers to determine the best format ie a presentation in a meeting or a separate workshop.</p>	<p>Cllr Colin Ross</p> <p>Christine Marriott</p> <p>Colin Blackburn</p>	Paper to be presented to OSC on 23/03/22.
10	<p>Evaluation of the Concessionary Bus Fare Reduction in August 2021</p> <p>Minute: It was noted that the operators would have the details of people who had purchased annual TravelMaster tickets and it was suggested that the operators be approached for these details so market research could be</p>	Tim Taylor	Information from Tim Taylor circulated to OSC Members on 07/03/22 and are also attached to this report, in Appendix A.

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	<p>conducted into what had motivated the purchase.</p> <p>T Taylor agreed that this would be helpful. He would contact the operators and bring any further information back to a future meeting.</p>		

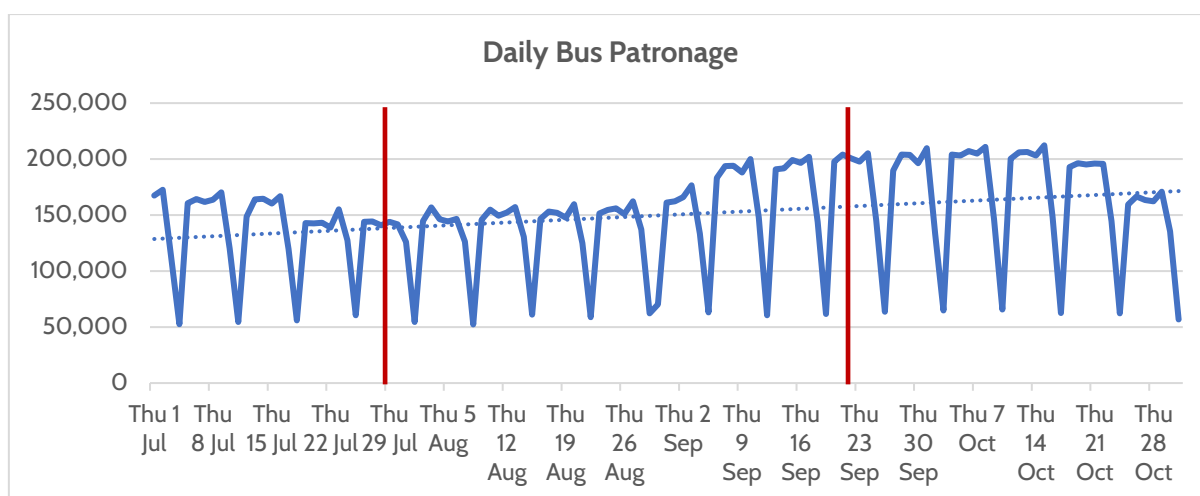
Supplementary Information for Overview and Scrutiny Committee Members on the Summer Discount Scheme

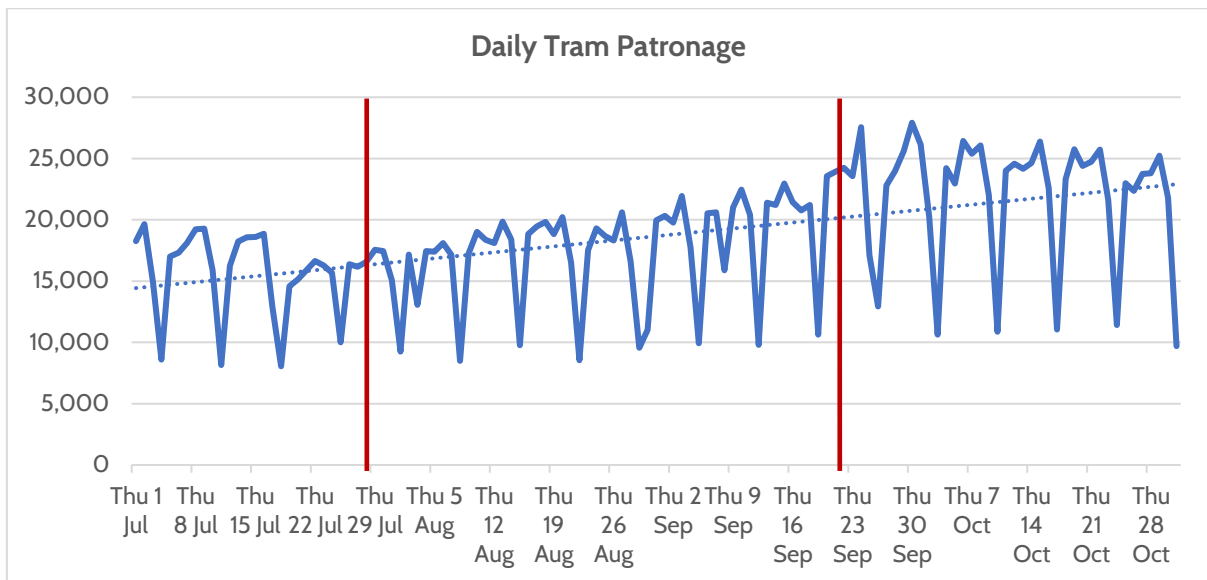
17 February 2022



Further to the paper presented to Overview and Scrutiny Committee on 20 January, the discussion regarding the impact of the summer discount scheme in 2020, I am providing below some more data on the change in patronage during the period concerned.

The red lines indicate the start and end of the discount period (2 August to 27 September 2021).





I have also discussed with TravelMaster options to contact customers who purchased Annual ticket products during the summer sale period, however they are unable to share personal contact details due to restrictions under GDPR.

They have however provided further information on annual sales. In terms of percentage values, 80% of this financial year sales for annual tickets so far were during the summer sale. Comparing this financial year sales quantity with last financial year (2020/21) sales quantity, they have seen an increase of 292%. However, compared with 2019/2020 they are still down by 57% (as of end of January 2022).